

# Simplicity Bank Keeps Financials Simple and Secure with AirWatch

## The Challenge

For the financial industry, security is a top priority. Especially for banking institutions, financial records and portfolio decisions hold sensitive information that must be safeguarded. Between emailing and online trading, data leakage presents a real problem for the financial sector. With billions of dollars in the balance, top security measures are necessary when banks use mobile devices. When Simplicity Bank began distributing mobile devices to their Leadership Team and their Board of Directors it quickly became evident that the organization needed a Mobile Device Management (MDM) tool to secure, manage, monitor and support their mobile device inventory. Security was a very important issue for Simplicity Bank, but the IT team also wanted a way to easily respond to requests for mobile device status/configuration as well as various information security reviews and assessments.

## The Client

Simplicity Bank, formerly Kaiser Federal Bank, began in the 1950s as a credit union. Since then, it has grown into a 130-employee publically traded company with a major presence in California. Faced with specific mobile device challenges, Paul Madore, IT manager with Simplicity Bank, knew he needed to find an MDM and Mobile Application Management (MAM) provider. After extensive research, he found AirWatch® to be the best option for his mobile fleet, combining security and an easy to use management console. "We previously had a limited tool in place that was supposed to do corporate wipes, but it never worked properly," Madore explains. "With AirWatch, I know I can trust the service provided; I know I will always be able to wipe and potentially recover a mobile device if it is lost or stolen."



### Solution Overview

- Customer: Simplicity Bank
- Industry: Finance
- Geography: North America
- Features: MDM, MAM
- Devices: 1-500



## The Solution

Madore found AirWatch to be the best fit for security and application management. “The enrollment process was very easy compared to other providers,” explains Madore. “The SaaS model that AirWatch provides is exactly what we need. The application policies are also more extensive than other vendors, which is crucial.” Madore cited an existing app used by the board members to access board meeting materials and related documentation. While this app allows the board to access electronic meeting information and allows the organization to avoid printing hundreds of pages of documents, it also presents a serious issue in terms of securing downloaded information on each board members tablet. Additionally, several employees and senior managers use tablets to access email, calendar, contacts and applications.

AirWatch allows Simplicity to maintain tighter controls and more effectively manage their mobile device hardware and software as well as safeguard their valuable electronic information. “Through AirWatch, we are better able to control device security settings including removal of the ‘never’ option for password time-out,” says Madore. “AirWatch gives Simplicity’s IT department more effective and proactive management capabilities.” Madore stresses that information security is paramount to financial institutions. “The strength of our information security controls are regularly reviewed by various audit organizations including our regulator, the Office of the Controller of the Currency (OCC), and AirWatch helps our bank comply with industry standard best practices,” he explains. Madore values AirWatch for the ease of automation as well as security. “Once a data breach happens, it’s too late. With AirWatch we can be proactive about protecting the organizations valuable information,” says Madore.

